

Quality Requirements

- The supplier must maintain a quality management system in accordance with the requirements of ISO9001 / AS9100 / AS9120 or other.
- The production and inspection activities shall be performed by employees who have obtained the required competence. The Supplier shall ensure that the employees engaged in activities related to the customer are aware of their contribution to conformance to product requirements, their contribution to the safety of the product and the importance of ethical conduct.
- The suppliers' performance is monitored to prevent undesirable outcomes. Suppliers may be asked to improve their performance if it is found to be unsatisfactory.
- A supplier wishing to obtain a deviation approval will submit a written request. Parts will not be accepted without written approval.
- The Supplier shall take the immediate actions necessary to prevent the adverse effect of nonconformances, including reporting to the customer or other interested parties.
- Verification of the manufacturing process (FAI) shall be carried out in accordance with the requirements of the AS9102 standard.
- The supplier shall retain records for at least 10 years, or as otherwise required by the order or the final customer.
- The work ordered by the supplier will not be transferred to a sub-contractor without prior approval.
- It is the responsibility of the supplier to implement and flow-down to sub-contractors the applicable quality requirements of the final customers, as applicable.
- In order to reduce the risk of providing counterfeit parts/materials the supplier must meet the applicable requirements of AS5553 (for electronic items) AS6174 (for parts and materials).
- Special Processes shall be performed according to applicable standards, as stated in the technical documentation.
- The supplier shall ensure that during the manufacturing, testing and packaging processes appropriate conditions are allocated for the prevention of foreign objects (FOD).
- Unless otherwise defined, the sampling method for final inspection shall be in accordance with Squeglia, AQL 2.5%.
- Critical items and Key Characteristics (KC) shall be monitored and documented as appropriate.